

Chief Sharpnack names Jennifer Ruffalo as new Communications Supervisor

The Costa Mesa Police Department continued a trend of new hires and promotions this Wednesday Feb. 17 as Chief Rob Sharpnack announced the promotion of Jennifer Ruffalo to Communications Supervisor at a swearing-in and badge-pinning ceremony outside his office.

“These promotions are so uplifting for our department,” Chief Sharpnack said.

Sharpnack noted that the department’s communication staff answered more than 120,000 calls for service last year. And he had high praise for Ruffalo, who began her career with Costa Mesa police in 2004. Two years later, she was already a training officer and shift lead.



"You gain such an appreciation for what these folks do day in and day out," Sharpnack said. "Jennifer is a team player who always puts the organization first."

In 2009, Ruffalo was working with a trainee who had taken a call from a person in distress who was unable to speak. Working closely with the trainee, they were able to assist the caller with their emergency situation.

Later that year, the trainee was given an Award of Recognition at the State 911 level for exemplary performance, and that 911 call is still used in the department's communication's training program.

Ruffalo had her badge pinned on her by her sister Courtney as several high-ranking officers, city staffer and members of the communications team looked on.

"I thank you all for your support," she said.