

# Bridge Shelter Success: Shirley's story

Shirley is a Bridge Shelter senior client who previously wound up on the streets after a divorce where she found herself having to solve her medical problems and ward off criminals all on her own.

After years of living without a home, Shirley eventually entered the Costa Mesa Bridge Shelter.

It wasn't an easy entry at first. Shirley twice decided to leave the facility because she wasn't yet ready to move forward with her housing plan; but, the shelter's outreach and in-reach workers had compassion for her and convinced her not to give up hope for a life inside.

Fortunately for Shirley, she was recommended for a voucher by the Orange County Housing Authority (OCHA) and her case manager was able to collect the rest of her documentation to turn into OCHA for her housing voucher.

She is now retrieving and completing the necessary paperwork to get her housing voucher and has sent the documents to OCHA.

Only by stabilizing this client through the availability of a shelter bed and a coordinated and compassionate approach to case management, will he/she be able to complete her housing plan.

Shirley's story is just one illustration of how the Costa Mesa Bridge Shelter staff team is going above and beyond to get clients onto a path of hope.

For more information about Costa Mesa's efforts to end homelessness, please visit our website at [www.costamesaca.gov/homelessness](http://www.costamesaca.gov/homelessness).